



Warranty Certificate – Valves and Solutions

This document describes the warranty general terms of Customized Solutions, Solenoid Valves, Air-operated Valves, Security Valves, shut-off valve, leadscrew, and their components manufactured by the companies of Group THMV. The Group THMV is composed by the companies: Thermoval Indústria de Válvulas Ltda, CNPJ 57.633.414/0001-75, Thermoval Distribuidora de Peças Ltda, CNPJ 09.027.409/0001-76, Thermoval Ferramentaria e Usinagem Ltda, CNPJ 23.972.534/0001-85, Thermoval Solenoid Valves USA, INC, FEI / EIN (Tax ID): 38-4018039. The contractual provisions, when duly signed and recognized by the composing companies of Group THMV, override the terms described below:

- 1. The valves and solutions supplied by the Group THMV's companies are guaranteed for a 12 (twelve) months period counting by the supply invoice's emission date if the following conditions are met:
 - 1.1 – Show proven manufacturing or project defects in normal conditions of operation;*
 - 1.2 – If the technical requirements of installation, conservation and preventive maintenance are obeyed;*
 - 1.3 – If the products are operated following the limits described in the datasheet.**
- 2. The responsibilities of the companies of Group THMV are limited to the product's value, and cannot be held responsible, directly or indirectly, for eventual damage caused on people, other equipment and facilities, for any other damage arising from misuse, or from lost profits, emergency or consequential damage.*
- 3. It's excluded from this WARRANTY CERTIFICATE: damage resulted from the use that does not follow the instructions in the Installation Manual, incorrect handling, or inadequate environmental conditions, of use, dismantling, repair or alteration per person not authorized by Group THMV.*
- 4. Warranty Claim:
The claim of the terms of this WARRANTY CERTIFICATE will be conditioned to the adequate use of the product and its components which implies in attendance under following conditions:
 - 4.1 – Strict attendance with the instructions in the Installation Manual provided by Group THMV, regarding storage, putting into use, installation, proper use, preventive maintenance and electrical characteristics of the product.*
 - 4.2 – This warranty does not cover the following cases:
 - 4.2.1 – Defects resulting from negligence or accidents occurred during transportation, storage and installation of the contracted company responsibility.*
 - 4.2.2 – Defects caused by natural phenomena such as lightning, floods, etc.*
 - 4.2.3 – Corrective and preventive maintenance done by people not authorized by Group THMV.***
- 5. The Group THMV, for its choice, in a defect case, reserves the right to substitute parts or components for others that have same performance. The parts and components substituted will be property of Group THMV.*
- 6. With repair or substitution, Group THMV satisfies the full warranty, and the contracting party is not entitled to claim any other types of indemnity or coverage. The companies of Group THMV will not respond to claims not provided for in this WARRANTY CERTIFICATE.*
- 7. The repair, modification, or replacement of parts, during the warranty period, will not imply in prorogation of warranty period.*
- 8. To obtain more clarification regarding this WARRANTY CERTIFICATE, product's support, or any doubt, the contractor, if so he wishes, may consult Group THMV through email: ouvidoria@thermoval.com.br or telephone: (16) 3951-9119.*

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